

Committee	Communities Scrutiny Committee
Date	4th July 2019
Job Title	The Annual Report 2018/19 of the Gwynedd and Anglesey's Public Services Board
Cabinet Member	Councillor Dyfrig Siencyn
Purpose	To outline the actions taken since the publication of the well-being plan in 2018, in response to the priority areas identified in the plan.

1. Introduction and context

1.1 The aim of the Well-being of the Future Generations Act (2015) is to improve the economic, social, environmental and cultural well-being of Wales. The Act highlights seven well-being goals and five ways of working in order to give public bodies a common purpose.

1.2 Public organisations in Gwynedd and Anglesey have agreed to work together under the Well-being of Future Generations Act through the Gwynedd and Anglesey Public Services Board. Board members are enthusiastic about change and demonstrate a willingness to work together on projects to realise the objectives of the Gwynedd and Anglesey well-being plan. It has been a year since the well-being plan was published, and this report outlines what has been achieved in line with the priorities set out in it. The annual report highlights that work to develop the action plans has been undertaken by the PSB and that further work needs to be undertaken in the specific areas of work. Looking forward to the 2019/20 year and beyond, we will continue to work with our partners and residents to contribute to the well-being objectives of the Public Services Board.

2. Public Services Board's Annual Report

2.1 The well-being plan was published in 2018. The well-being plan confirms the two objectives and six priority areas where it has been agreed that the Board can work together to secure the best outcomes for the residents of Gwynedd and Anglesey. Priority areas were agreed upon that are common in both counties and the board will respond to these issues jointly across the two counties. Objective 1: Communities which thrive and are prosperous in the long term

Priorities: Welsh language
Homes for local people
The effect of poverty on the wellbeing of our communities
The effect of climate change on the well-being of communities

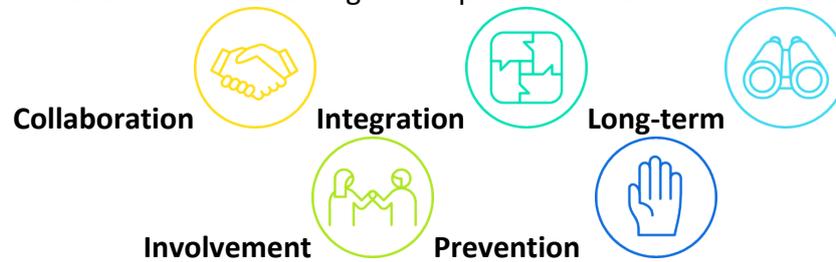
Objective 2: Healthy and independent residents with a good quality of life

Priorities: Health and care of adults
The welfare and achievement of children and young people

In order to take the work forward within the priority areas sub groups have been established.

2.2. During the last year the Public Services Board and sub-groups have operated in accordance with the five National sustainable development principles (below). The Board agreed that they wished to add two principles that were important to the

residents of Gwynedd and Anglesey namely the Welsh language and equality. Each of the sub-groups will ensure that the Welsh language is a golden thread that runs through their work. The sub-groups will also continue to address inequality and disadvantage through the relevant impact assessments. These principles create a framework for the board to work together on the priorities, to consider the lessons learned from past actions and to address some challenges that public services will face in the future.



Objective 1: Communities which thrive and are prosperous in the long term

 Collaboration  Long-term  Involvement		
The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p>The Welsh Language- We will work together to increase the use of the Welsh Language within public bodies in Gwynedd and Anglesey. We will promote the use of Welsh as the preferred Language of communication between public bodies across both counties.</p>	<p>A Welsh Language sub-group has been established and the following areas of work have been agreed upon.</p> <p>Sharing good practice among public bodies</p> <p>Improving the citizen's experience There is inconsistency in the ways in which public services provide bilingual services in Gwynedd and Anglesey, which means that it is not always possible for residents to use Welsh easily when communicating with public bodies.</p> <p>A child's linguistic journey and why some do not hold on to the language. Continuity of use of the language for future generations is important to the subgroup and they will work collaboratively with organisations already undertaking work in this important area in order to plan for the future.</p> <p>Of the above 3 areas of work the sub-group decided to prioritise a project focusing on linguistic habit amongst the staff of some of the Board's organisations. This is</p>	<p><u>Short-term</u> Change the linguistic habit of communication within the workplaces of the public bodies.</p> <p><u>Medium term</u> To increase the use of the Welsh language in Gwynedd and Anglesey's public bodies.</p> <p>To increase the use of Welsh as a first point of contact with services from public bodies. It is intended that baseline data will be used to measure those increases.</p> <p><u>Long-term</u> To increase the use of Welsh within our wider communities which is key to the prosperity of the language.</p>

	<p>prioritised by the group as they recognise that the workplace can provide opportunities to use, practice and learn the Welsh language. A project entitled ' Arfer ' has therefore been approved by the Board which aims to develop an understanding of why some people do not make use of Welsh in the workplace and the intention is to work together on the interventions, with the aim of encouraging greater use of the Welsh language within the public bodies.</p> <p>As we now know, the government has set a target of creating a million Welsh speakers by 2050, and the use of Welsh in the workplace has a prominent place in this strategy. The Board shares this vision and recognises that increasing the numbers of Welsh speakers and also making use of the language is key to the prosperity of the language.</p>	
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 Collaboration	 Long Term	 Involvement
The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
Homes for local people- We will work with the housing sector to ensure more suitable and affordable homes in the right places to meet local needs. We will work together to ensure that	The homes Sub Group was established in June 2018 to encourage collaboration between organisations within the housing sector.	<u>Short-term</u> Work with our communities and our partners on innovative schemes in our communities.

<p>homes are of a quality and meet the needs of residents.</p>	<p>Both counties at present are planning to develop innovative housing models. The sub-group proposes to bring together the plans of the public bodies, and put in place arrangements to work together to consider a smaller number of innovative models but also to achieve economies of scale to ensure more effective use of our resources.</p> <p>Some examples of innovative housing that have been considered by the sub-group are as follows:</p> <ol style="list-style-type: none"> 1. Timber frame/modular buildings 2. low-energy building models 3. Alternative community approaches that live with water e.g. Houses that go up and down on girders in accordance with water levels. <p>In addition, the sub-group has commenced on the process of identifying suitable development sites for those innovative housing models across Gwynedd and Anglesey and it is intended that they be packaged together to achieve economies of scale, thereby reducing the construction cost per unit.</p>	<p><u>Medium term</u> Develop innovative housing projects in Gwynedd and Anglesey's communities</p> <p><u>Long-term</u> New energy efficient and affordable homes developed.</p> <p>Increased energy efficiency brought about by the introduction of innovative housing models. This contributes positively on the changes to our climate and on fuel poverty.</p> <p>In the long term the group is looking at using innovative models to provide housing for our ageing population. This would also address the transformation aspirations within the health sector.</p>
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Collaboration



Long-term



Integration



Involvement



Prevention

The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p>The effect of climate change on: We will work together locally to mitigate the effect of climate change on our communities</p>	<p>The Board has established a climate change sub-group that includes a broad membership of the public bodies that contribute to the adaptation and mitigation work for climate change.</p> <p>Initial actions identified by the sub-group are: to work collaboratively with our key stakeholders and to plan in a joined-up way for extreme weather events and the impacts of current and future climate change.</p> <p>A mapping exercise is being undertaken of areas and homes within our communities, with the aim of planning for those areas that will face extreme weather such as flooding. This will also take account of those areas that have been identified for shoreline management plans.</p> <p>The carbon emissions from public bodies are also being addressed, and the sub-groups will consider how to reduce carbon emissions across their activities.</p>	<p><u>Short-term</u> Work together to develop a shared understanding and reach a consensus on the actions requires in relation to the impact of climate change on our communities.</p> <p><u>Medium/Long term</u> The Board will have a better understanding of the risks and impact of climate change and we will have collaborated with our communities to raise awareness and strengthen the resilience and adaptation skills to the changes anticipated in the medium and long term.</p>

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 Collaboration  Long-term  Prevention		
The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p>The effect of poverty on the well-being of our communities – we will develop a detailed understanding of how poverty affects the area and look to ensure that the work happening across public bodies is more effective in mitigating the long-term effects of poverty.</p>	<p>A poverty subgroup has been established, and to further develop our understanding of the impact of poverty on the well-being of our communities a workshop was held and a wide range of partners were invited.</p> <p>As a starting point the Board is looking at the work already underway within Local Authorities, before considering how the Board can work in a more integrated and cohesive way.</p>	<p><u>Short and Medium term</u> The PSB will have a greater understanding of the needs of our communities</p> <p>Provide/Commission interventions and services that respond to need.</p> <p><u>Long-term</u> Partners to work in an integrated and more effective manner. Creating more resilient communities that are able to support themselves and their families, and cope with the challenges faced.</p>

Objective 2: Healthy and independent residents with a good quality of life



Collaboration



Long term



Integration



Involvement



Prevention

The priority	The work undertaken by the Public Services Board	Potential impact in the Short, Medium, Long Term
<p>Health and care of adults: we will work with the Regional Partnership Board to ensure that the Services planned for the older population meet local needs. We will collaborate locally to plan a wide range of preventative activities for adults to enable them to live healthy and independent lives.</p> <p>The welfare and achievements of children and Young people: We will plan preventative services and activities together to support families before the need for intensive intervention arises. We will encourage children, young people and their families to improve their health so that they can live healthily and independently within their communities in the long term.</p>	<p>The Board has established an integrated health and social care sub-group for Gwynedd and Anglesey. The 'Healthier Wales' document informs the sub-group's governance and planning arrangements. The ambition of the document is to bring together health and social care services, so that they are designed and delivered according to individual needs and preferences.</p> <p>The subgroup has agreed to work collaboratively with partners to focus on the following areas of work, with the focus on preventative service and partnership working:</p> <ul style="list-style-type: none"> ▪ Community work ▪ Children and young people/supporting families ▪ Mental health ▪ Learning disabilities 	<p><u>Short term</u> Through consultation and engagement with our residents we will have an understanding of health and care arrangements that are responsive to local needs.</p> <p>Governance arrangements to support the 4 areas of work will be in place.</p> <p><u>Medium term</u> We will continue to see work developing in the 4 areas of work and initiating the process of re-designing the health and social care system.</p> <p><u>Long-term</u> We will see the implementation of a new health and care system – which will promote good health and wellbeing in our communities. The system will offer a range of high quality options that can contribute to enabling residents to use their independent living skills.</p>

2.3 The draft annual report was presented to the Public Services Board on 12th June, followed by the Anglesey Scrutiny committee on 13th June and the Gwynedd scrutiny Committee on 4th July 2019. The report is due to be published in July 2019.

2.4 The above report outlines that the PSB as individual organisations, and jointly continue to be committed to improving the well-being of Gwynedd and Anglesey. While the resources of public bodies are under pressure and there are further threats of cuts the PSB identifies opportunities to work in different ways and to introduce innovative

approaches. With the support of the public bodies and their staff, our residents and wider partners we can continue on the journey of creating communities which thrive and are prosperous in the long term and ensuring that our residents the opportunity to live healthily and independently with a good quality of life. The PSB will also consider approaches to performance management and the setting of performance indicators.

3 Scrutiny arrangements

3.1 The well-being act and the associated national guidance¹ set out 3 main roles for local authority's scrutiny committees in providing democratic accountability to the public services Board:

- Review of the governance arrangements of the PSB
- Acting as statutory consultees on the well-being assessment and well-being plan
- Monitoring progress on the PSBs implementation of the well-being plan.

3.2 The Public Services Board is currently subject to scrutiny by the designated Scrutiny Committees of Gwynedd and Anglesey local authorities. At the establishment of the PSB it was agreed that a joint scrutiny panel between the two counties would be developed to undertake this work across Gwynedd and Anglesey. Scrutiny officers from Gwynedd Council and the Isle of Anglesey County Council are addressing the key actions in relation to establishing a joint panel in the coming months.

¹ Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards